



Sharing Best Practices Workshop on Digital Customer Services Statistics, Digitalization, and Online Services

December 9 to 12, 2024, Manila, Philippines

Mr. Ly Sonabend

Mr. Sou Phalkumpheak

Mr. You Ravuth

CONTENTS

1. Structure of IP Office in Cambodia
2. Filing and Productivity Statistics
3. Digitalization in Cambodia's IP System
4. Online Services for IP Users
5. Future Plans and Ongoing Projects

1-Structure of IP Office in Cambodia



- **Department of Intellectual Property(DIP) , Ministry of Commerce** is responsible for **Trade Mark, Geographical Indications, Trade Secret and Acts of Unfair Competition.**
- **Department of Industrial Property, Ministry of Industry, Science, Technology and Innovation** is responsible for **patent, industrial design, utility model and integrated circuit.**
- **Department of Copyright and Related Rights, Ministry of Culture and Fine Arts** is responsible for **copyright, related right and collective management.**

10 Bureaus under DIP



Department of Intellectual Property(DIP) has **71 officials** and is composes of 10 Bureaus as following:

1. Bureau of Mark Registration
2. Bureau of International Mark Registration
3. Bureau of Post Registration
4. Bureau of General Administration
5. Bureau of Geographical Indications and Trade Secret
6. Bureau of Education and Public awareness
7. Bureau of Automation and Information Technology
8. Bureau of Cooperation and Legal Affairs
9. Bureau of Litigation
10. Bureau of Intellectual Property Policy

2- Filing and Productivity Statistics

- DIP Counter
- Madrid System (JUNE 05, 2015)
- Online Filing (MAY 25, 2017)
- Lisbon (Geneva)



Trademark e-filing System

User*

Password*

[DELETE](#) [LOGIN](#)

[Instruction](#)



2- Filing and Productivity Statistics

Description	Number*
Mark Application	138 729
Mark Registration	111 233
Cambodian GI	7
Foreign GI	111
Cambodian Collective Mark	8
Patent	1 843
Industrial Design	1 402
Copyrights and Related Rights	823

*by Nov 2024

2- Filing and Productivity Statistics

Year	National Route		Madrid	
	Filing	Registration	Filing	Registration
2019	6547	4271	3460	1901
2020	6116	5628	2978	2368
2021	5452	6386	2889	1937
2022	4741	3583	2714	2641
2023	4172	3923	2808	2047

2- Filing and Productivity Statistics

TOTAL PENDING WORK	
STATUS	QUANTITY
TM FORMALITY CHECK	296
TM SUBSTANTIVE EXAMINATION	374
TM PENDING FOR BUREAU RECOMMENDATION	993
TM PENDING FOR DEPT. DECISION	1572
TM Response Overdue	1355
TM Received Response to Provisional Refusal	256
TOTAL	4846

2- Filing and Productivity Statistics

PRODUCTIVITY STATISTIC (NOVEMBER 2024)	
ACTION TYPE	COUNT
TM RECOMMEND APPROAL (EXAMINER)	345
TM RECOMMEND PROVISIONAL REFUSAL (EXAMINER)	44
TM RECOMMEND APPROAL (BUREAU)	430
TM RECOMMEND PROVISIONAL REFUSAL (BUREAU)	202
TM PROVISIONAL REFUSAL	165
TM PROCESS WITHDRAWAL	154
TM TIME EXT (SUBST)	49
TM RESPONSE TO PROVISIONAL REFUSAL	4
ASSIGN/REASSIGN RESPONSIBLE OFFICIAL	447
TM REGISTRATION (NEW FEES)	287

2- Filing and Productivity Statistics

(EXAMINER)

Action type	Count	RefCount
TM Recommend Approval (Examiner)	48	0
TM Time Ext (Subst)	10	0
TM Registration (New Fees)	33	0
TM Absolute Acceptance	2	0
TM Formalities OK	39	0
(OD) Printing	10	0
TM Recommend Provisional Refusal (Examiner)	5	0
OD OLD Printing	33	0
TM Response to Provisional Refusal	2	0

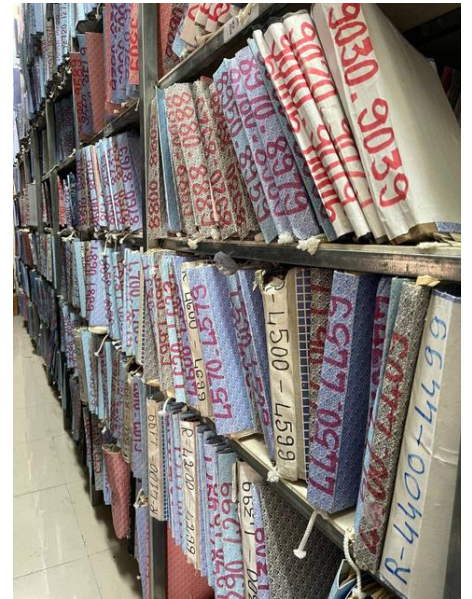
2- Filing and Productivity Statistics

FILING (2023) 4175	
TM Await Response (Subst)	94
TM Infringement Petition Check	12
TM Pending for Bureau Recommendation	10
TM Response Overdue	689
TM Pending for Dept. Decision	318
TM Received Response to Provisional Refusal	126
TM Registered	2796
TM Withdrawn	128
TM Cancelled	2

2- Filing and Productivity Statistics (Online)

Year	Application
2019	55
2020	2379
2021	4228
2022	2428
2023	4154

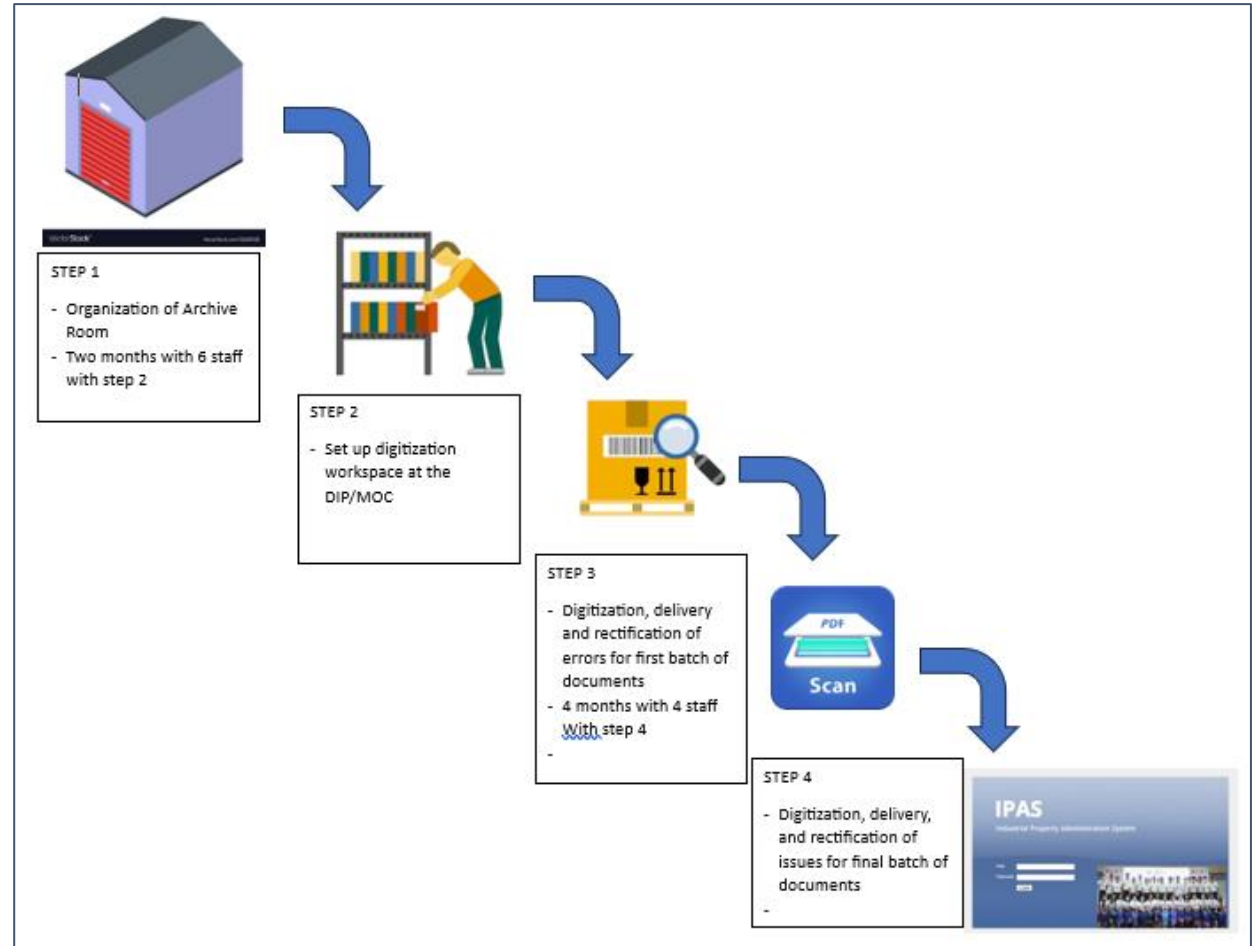
3. Digitalization in Cambodia's IP System



- Re-allocate files step

3. Digitalization in Cambodia's IP System (Con't)

- Scanning document 100,000 pages (8,xxx files)



3. Digitalization in Cambodia's IP System

- E-signatures

Close | New action | View mark | Rel. Previous | Rel. Next | Other process | Filter | Other mark | Tree mode | Refresh | Add manual sub process | Edit | Save changes

Edit process data

File: KH/M/0/1728096 - Pi Xian Dou Ban - Chengdu Pidu District Food Industry Association - (M) Response Overdue

Type	Date	Action By	Description	Notes	Action 1	Action 2
User Doc.	28/02/2023 12:00:00		Userdoc:Madrid BIRTH notification (Doc 1/1695013501) File:1728096 - Pi Xian Dou Ban - Chengdu Pidu District Food Industry Associ	Processed. (MDoc) New BIRTH notification (28/02/2023) .		PDF
Action	28/02/2023 12:00:00	KHDIPMOC	(automatic) Madrid Application Received		Details	
e-doc	28/02/2023 12:00:01		Madrid Mark	No content yet		PDF
Action	28/03/2024 02:31:35	OUM SAVETH	(M) Assign Examiner		Details	
Action	13/08/2024 03:25:21	Sek Saravuth	(M) Recommend Provisional Refusal (Examiner)	Provide Supporting Document for Certify Collective, certification or guarantee mark	Details	
Action	15/08/2024 03:02:24	TIV SOCHINDOEUN	(M) Recommend Provisional Refusal (Bureau)	Non	Details	
Action	15/08/2024 03:02:35	TIV SOCHINDOEUN	(M) Provisional Refusal (Dept)	Provide Supporting Document for Certify Collective, certification or guarantee mark.	Details	
Action	16/08/2024 12:06:32	Kiet Sreynet	(M) Provisional Refusal	Processed: XML Uploaded to IB (17/08/2024) .	Details	PDF
Action	15/10/2024 11:59:00	KHDIPMOC	(M-automatic) No Response (Subst)		Details	






NOTIFICATION OF A PROVISIONAL REFUSAL OF MARK REGISTRATION

We regret to inform you that the following mark have been refused for the registration because of not capable of distinguishing (Art. 4 of TM Law).

Application Number:	108861	Mark Name:	
Filing Date:	August 8, 2023		
Class(es):	5		Plane
Applicant Name and Address:	UNIQUE NOBLE TRADING CO., LTD. (whose legal address is 4TK Roundabout No. 6, 2nd Floor, Office No. A2-06F, Street 289, Phum 12, Sangkat Beung Kak 2, Khan Tuol Kork, Phnom Penh, Cambodia)		

Grounds for the Provisional Refusal:



Still Not Acceptance
Refer to your letter date November 15, 2023, we would like to inform you that the mark is still not accepted for registration as stated in our official letter dated November 03, 2023.

Please be informed that your legal arguments, amendments, modifications, conditions, disclaimers (on any element(s) of the mark), limitation must be reached our Department within sixty (60) days (Article 17-2 of Sub-Decree for Implementing TM law). Otherwise, your applied mark(s) will be rejected.

Sincerely yours,
Phnom Penh, 15/02/2024
F-Director
Department of Intellectual Property

Local Address for Service:

Mr. You Ravuth

NOTIFICATION OF A PROVISIONAL REFUSAL OF PROTECTION OF AN INTERNATIONAL REGISTRATION DESIGNATING CAMBODIA Rule 17(1)


Date of Notification	26/05/2024
Document No.	2024/22452

I. Name of the Office:
Department of Intellectual Property, Ministry of Commerce
Lot 19-41, Bassein Boulevard, Phum Teak Thla, Sangkat Teak Thla, Khan San Sok, Phnom Penh, Kingdom of Cambodia.

II. International registration number:
1712121

III. International registration date (Filing Date):
August 19, 2022

IV. Name of the holder:
Tommy Hilgert Licensing B.V.

V. Mark:


VI. Goods and Services (Nice Classification):
NCL 3
NCL 9
NCL 14
NCL 18
NCL 25
NCL 35

VII. Information concerning the type of provisional refusal:
Total provisional refusal based on an ex officio examination.

VIII. Information concerning the scope of the provisional refusal:
Total provisional refusal affects all the goods and/or services.

IX. Grounds for refusal (where applicable, see item X):

Disclaimer
The applicant should disclaim the exclusive right to use the term(s) "beans" apart from the mark sought to be registered. This is pursuant to the obligations concerning the registrability of the mark.

XII. Signature of the Office:
HY DARA
Bureau of International Marks Registration

4. Online Services for IP Users


- E-filing system
- Web application
- IP academy

KINGDOM OF CAMBODIA
Nation Religion King

IP & the SDGs
Building our common future
Innovation and creativity

Trademark e-filing System

Ministry of Commerce
Department of Intellectual Property
Secretariat of National Committee for Intellectual Property



Trademark e-filing System

User*

Password*

[Instruction](#)



កម្ពុជា
KHMOR

ព័ត៌មានសេវាប្រើប្រាស់ប្រព័ន្ធគ្រប់គ្រងឯកសារ
កម្មវិធីប្រើប្រាស់ប្រព័ន្ធគ្រប់គ្រងឯកសារ QR របស់កម្ពុជា

បុគ្គលិកសិក្សាស្រាវជ្រាវ
CAMBODIA INTELLECTUAL PROPERTY ACADEMY

Home Department of Intellectual Property

Available courses

For More Information
+ (855)-12 807-346
https://ipacademy.comboodip.gov.kh/

បុគ្គលិកសិក្សាស្រាវជ្រាវ
The Department of Intellectual Property

Ministry of Commerce
The Department of Intellectual Property

Sign In

Sign in with Facebook

Sign in with Google

Contact Us
Tel: 023 888 114 (Hotline): 09 607 346
Email: cambodip.dip@gmail.com
ADDRESS: Ministry of Commerce Lot 819-MOC Road (138 Road),
Phum Teuk, Sangkat Teuk Thla, Khan San Sok, Phnom Penh, Kingdom of Cambodia

Trademark Search, Nice Classification, My trademarks, Request Forms, Favorite Trademarks, User Guide

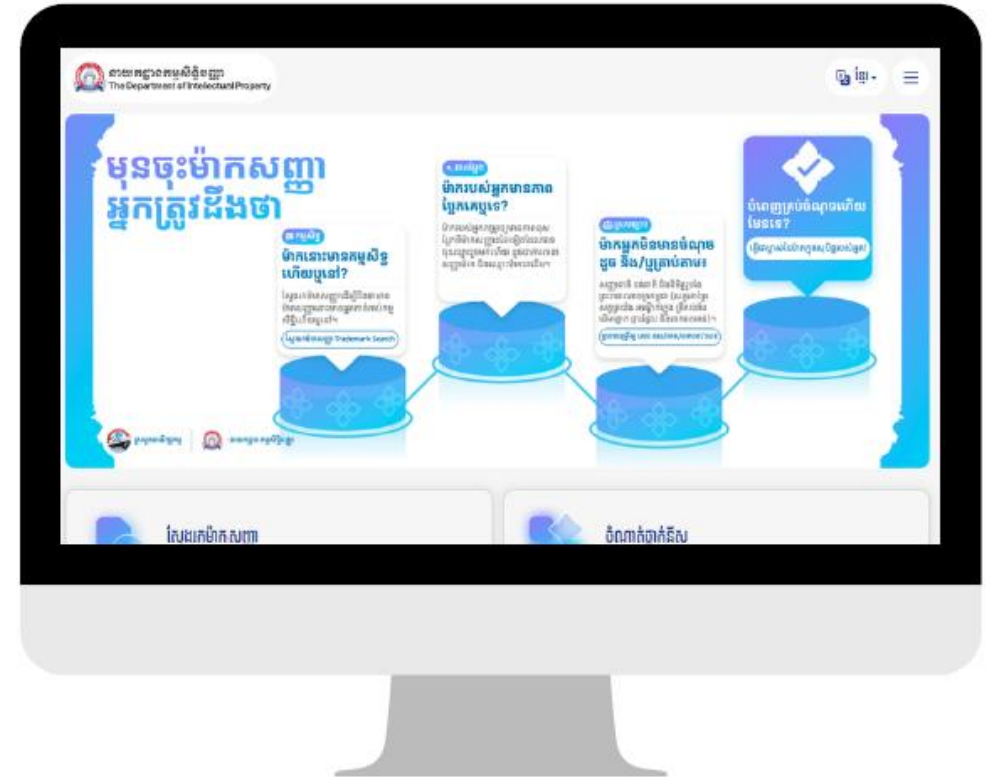
Useful Links

Terms & Conditions, Privacy Policy

© 2023 Ministry Of Commerce. All Rights Reserved by

DIP Web Service

The Service will support the Cambodia long term national development plan particularly in areas relating to the provision of IP information, which will enhance market access and transparency of IP information and facilitation of business transactions.



Our Services



Trademark Search



Nice Classification



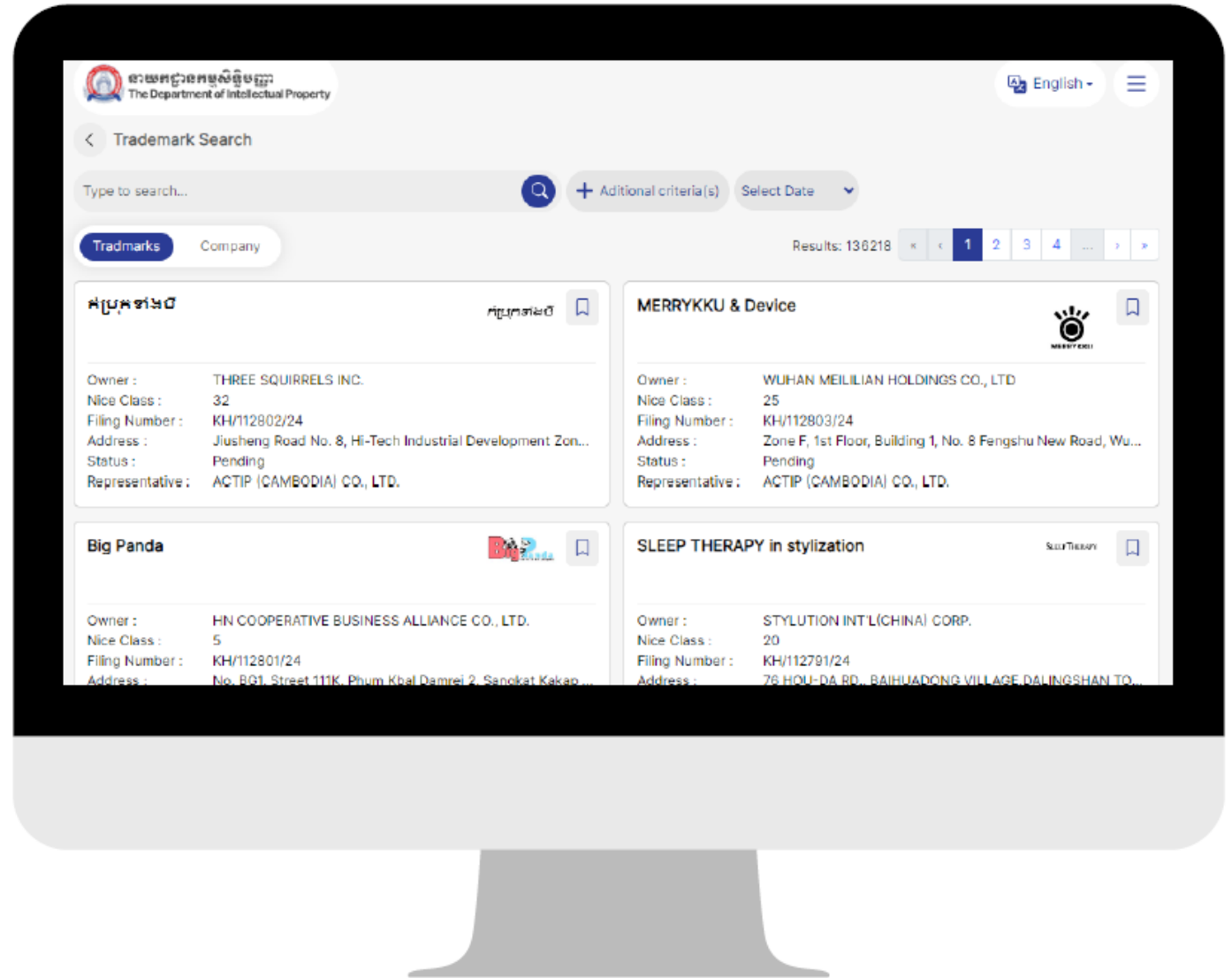
My Trademark



Favorite Trademark

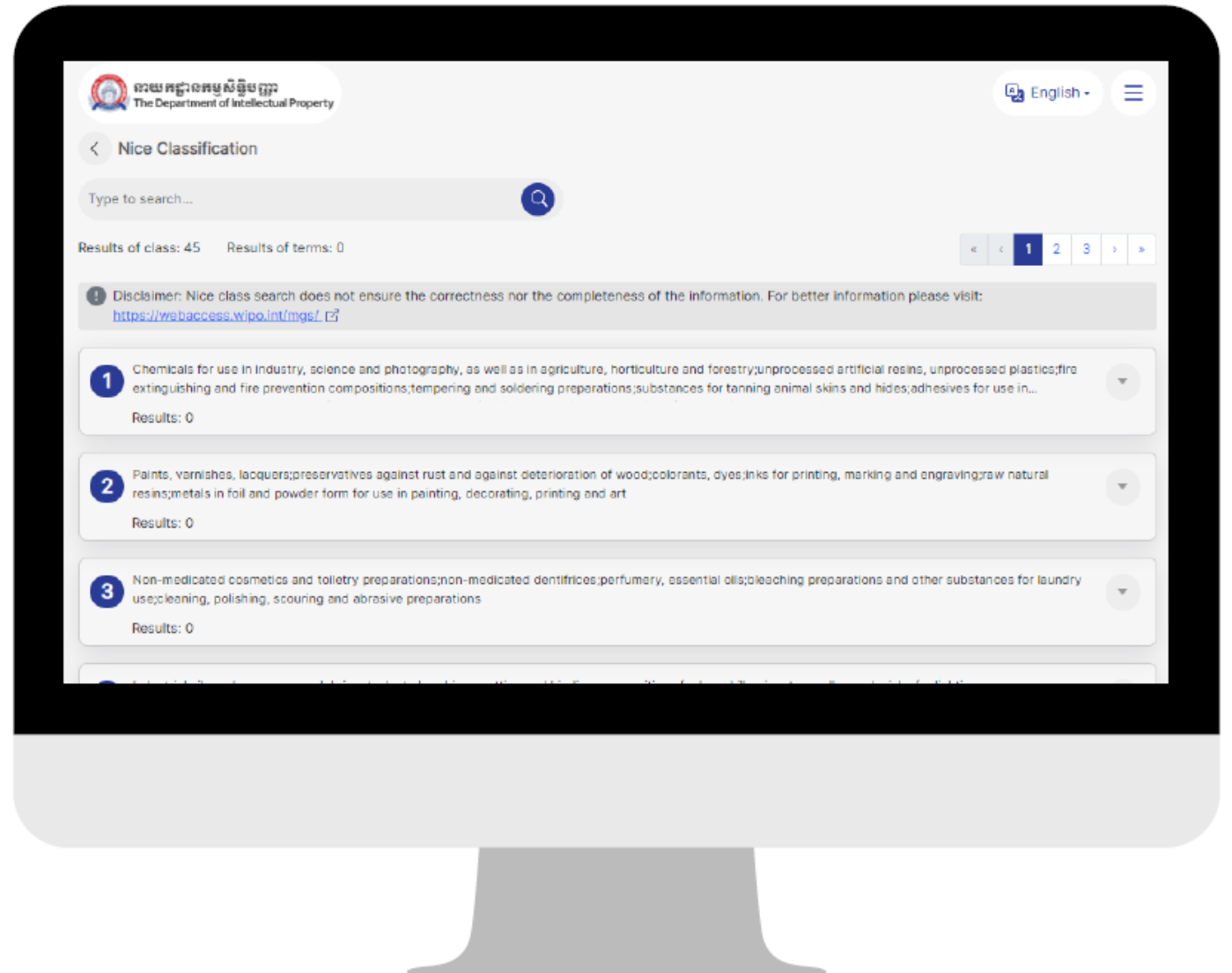
Trademark Search

a procedure to determine whether a new trademark can be registered and does not conflict with other trademarks.



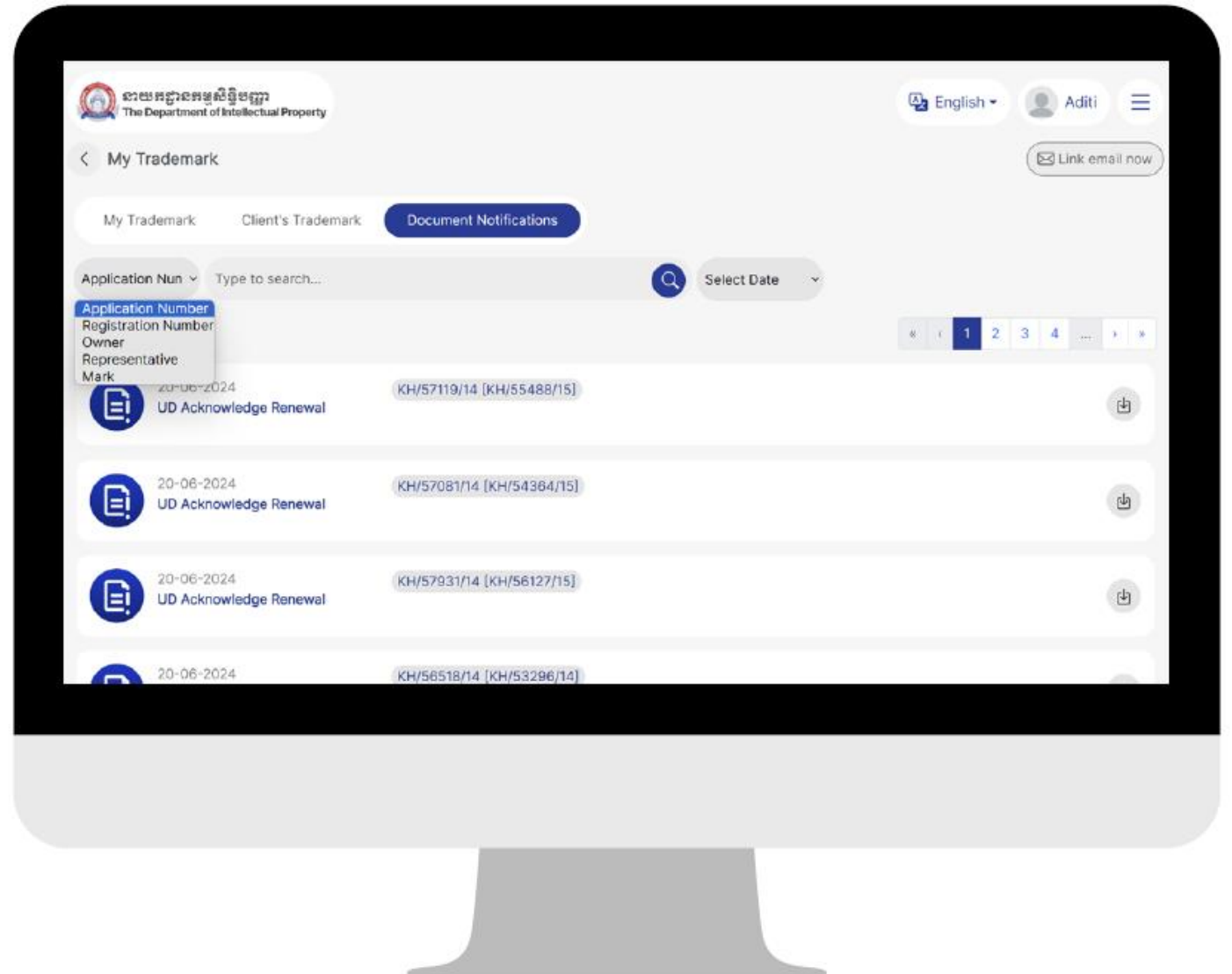
Nice Classification

an international system for classifying goods and services for trademark registration.



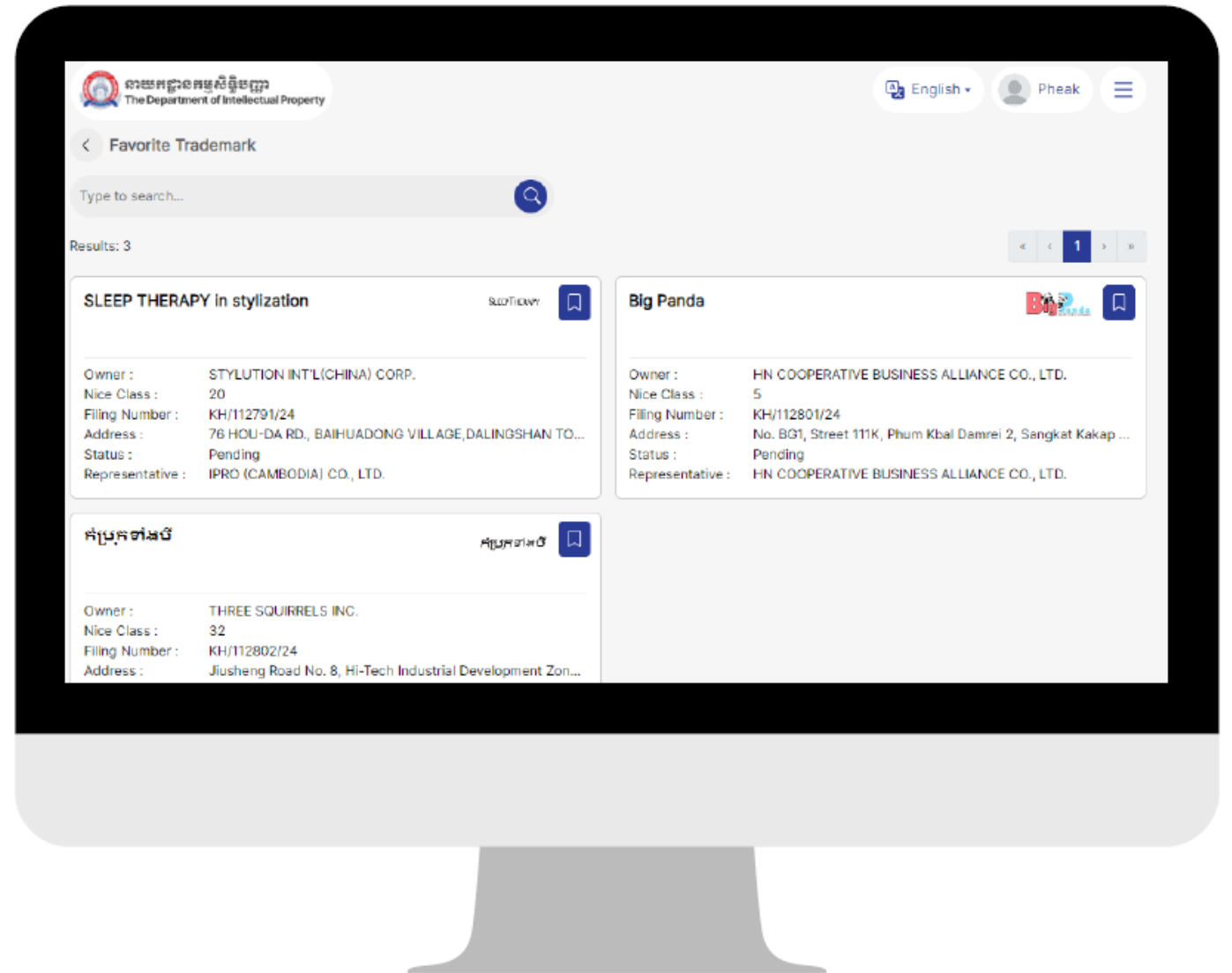
My Trademark

user can perform the Email Linking, Trademarks list and search, Access and download Document related to the authorized trademarks



Favorite Trademark

- Users can search and remove data (1) of favorite trademarks that have been added.



4. Online Services for IP Users (Con't)

- Website
- IP diagnostic

WIPO

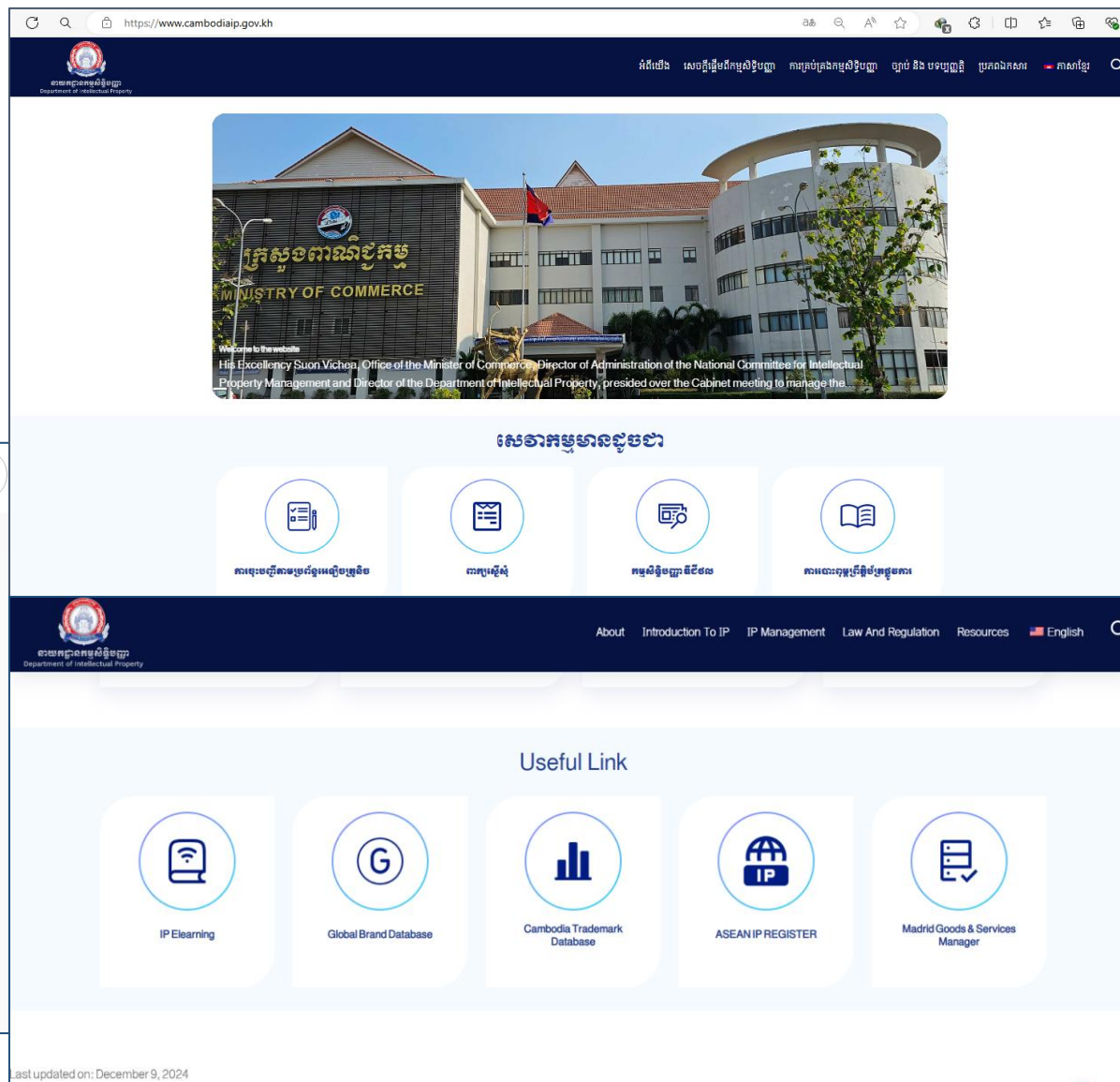
Home

ការវិភាគ WIPO IP

នេះគឺជាការបកប្រែជាភាសាខ្មែរនៃការវិនិច្ឆ័យកម្មសិទ្ធិបញ្ញាបស់អង្គការកម្មសិទ្ធិបញ្ញាពិភពលោក ដែលជាឧបករណ៍មួយដើម្បីវាយតម្លៃកម្មសិទ្ធិបញ្ញាដោយខ្លួនឯងសម្រាប់អាជីវកម្មឆ្នាំកត់ ដែលត្រូវបានបង្កើតឡើងក្រោមគំរូសហប្រតិបត្តិការជាមួយនាយកដ្ឋានកម្មសិទ្ធិបញ្ញា នៃព្រះរាជាណាចក្រកម្ពុជា

ផ្នែកទី ១នេះស្របចំសម្រាប់ប្រើប្រាស់ដោយអ្នកប្រើប្រាស់អ្នក ដើម្បីរៀនចំណុះដែលនៅសេសសល់តាមតម្រូវការរបស់អ្នក។ សូមឆ្លើយឱ្យបានល្អបំផុតតាមដែលអ្នកអាចធ្វើបាននូវសំណួរខាងក្រោមទាក់ទងនឹងអាជីវកម្មរបស់អ្នក។

 **ការវាយតម្លៃជាមុន**
សំណួរជាមូលដ្ឋានទាក់ទងនឹងអាជីវកម្មរបស់អ្នក



The screenshot shows the official website of the Department of Intellectual Property in Cambodia. The header includes the department's name in Khmer and English, along with navigation links for Home, News, Services, and Contact. The main content area features a large banner image of the Ministry of Commerce building. Below the banner, there are four service icons: 'IP Diagnostic', 'IP Registration', 'IP Management', and 'IP Protection'. A 'Useful Link' section at the bottom provides quick access to various databases and registers, including IP Elearning, Global Brand Database, Cambodia Trademark Database, ASEAN IP REGISTER, and Madrid Goods & Services Manager. The footer indicates the website was last updated on December 9, 2024.

5. Future Plans and Ongoing Projects

- Digital Certificates and E-signatures



ក្រសួងពាណិជ្ជកម្ម
Ministry Of Commerce
ទេសាភិបាលសេវាកម្មពាណិជ្ជកម្ម
General Directorate of Trade Support Services
នាយកដ្ឋាន កម្មសិទ្ធិបញ្ញា
Department of Intellectual Property

ព្រះរាជាណាចក្រកម្ពុជា
Kingdom of Cambodia
ជាតិ សាសនា ព្រះមហាក្សត្រ
Nation Religion King

វិញ្ញាបនបត្រចុះបញ្ជីម៉ាក
CERTIFICATE OF MARK REGISTRATION
បញ្ជីដើម
PRINCIPAL REGISTER

លេខចុះបញ្ជី Registration No.: «**KHRegistrationNumber**»



ធនាគារសេវាកម្មស្នូល និងមធ្យម កម្ពុជា ភ.ក
SMALL AND MEDIUM ENTERPRISE BANK OF CAMBODIA P.L.C.

<p>កាលបរិច្ឆេទចុះបញ្ជី Registration date : «RegistrationDateText»</p> <p>លេខដាក់ពាក្យ Application No. : KH/11183/D/24</p> <p>កាលបរិច្ឆេទដាក់ពាក្យ Filing date : March 7, 2024</p> <p>ម្ចាស់ម៉ាក Owner : SMALL AND MEDIUM ENTERPRISE BANK OF CAMBODIA PLC.</p> <p>អាសយដ្ឋាន Address : MEF Business Development Center, SiOS, OCIC Street, Phum Kien Khleang, Sangkat Chrouy Chongvar r, Khan Chrouy Chongvar, Phnom Penh, Cambodia</p> <p>ថ្នាក់ Class : 36</p> <p>បញ្ជាក់ពណ៌ Claim of color : Colour Description</p> <p>លក្ខខណ្ឌ Condition : Cambodia</p> <p>កំណត់សំគាល់ Remark : Can not transfer to foreigner</p> <p>ការបដិសេធ Disclaimer : SME and Bank</p> <p>មានសុពលភាពចាប់ពី ... រហូតដល់ Validity : From March 7, 2024 to «ExpirationDateText»</p> <p>អាសយដ្ឋានទំនាក់ទំនងសេវា Local address for service</p>	<p>យោងតាមច្បាប់ចំណុះ ពាណិជ្ជកម្ម និងអំពីការប្រកួតប្រជែងមិនស្មោះត្រង់ មាត្រា ៣ និង១១ ម្ចាស់ម៉ាកមានសិទ្ធិផ្តាច់មុខលើការប្រើប្រាស់ម៉ាករបស់ខ្លួន។</p> <p>សិទ្ធិផ្តាច់មុខនោះ រួមមាន ផលិត ផលិតផល ផលិតផល និងផលិតផលជាដើម។</p> <p>ជឿជាក់ថា ខ្ញុំសូមចុះហត្ថលេខា និង ប្រថាប់ព្រះហស្តលេខ និង ពណ៌បញ្ជីរបស់ខ្ញុំនៅទីនេះ។</p> <p>In witness whereof, I have hereunto affixed my hand and the stamp of the Ministry of Commerce today.</p>
--	--



«Image:ApprovedUserSignature»

«ApprovedUserFooter»





Thank You!