



IP VIET NAM

MINISTRY OF SCIENCE AND TECHNOLOGY

INTELLECTUAL PROPERTY OFFICE OF VIETNAM

Sharing Best Practices (SBP) Workshop on Digital Customer Service and ASEAN IP Register National Workshop

Manila, Philippines December 9 to 12, 2024

Statistics, Digitalization, and Online Services

Trinh Thi Thu HIEN – IT. Center



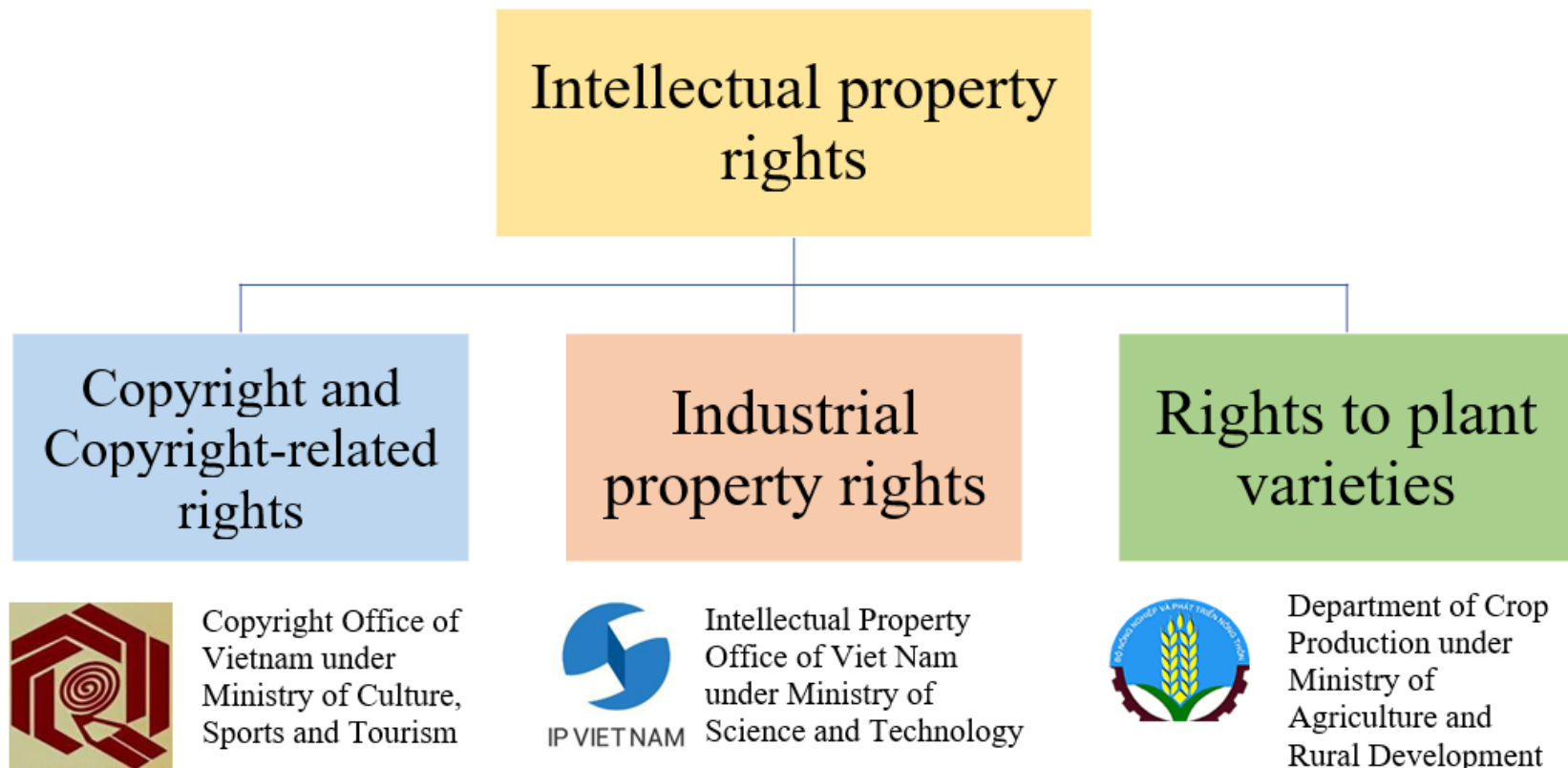
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Overview of IP rights



Overview of IP Vietnam



Functions and tasks:

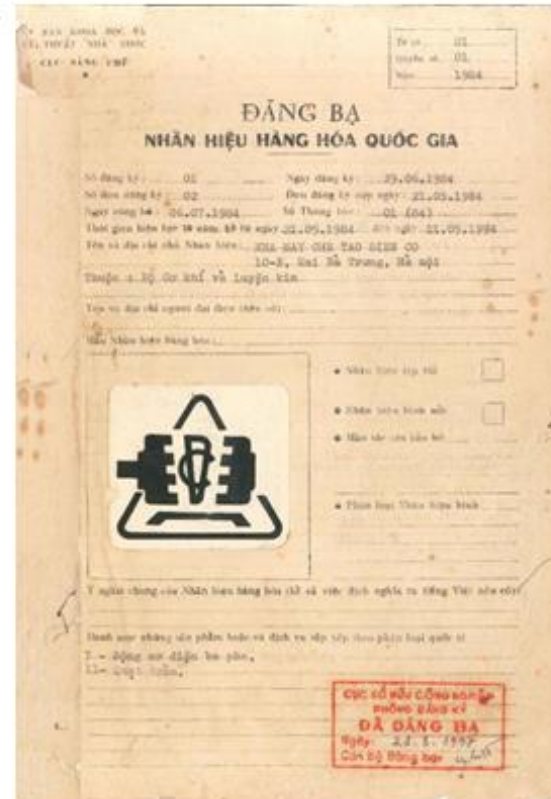
- Developing policies and laws on industrial property (IP).
- Implementing procedures for establishment of IP rights, registration of license agreements and carrying out other procedures relating to the protection titles of IP rights:
 - Patent
 - Industrial Design
 - Trademark
 - Geographical indication
 - Layout-design of semiconductor integrated circuit
 - Other: trade secrets, trade names and right to repression of unfair competition
- Developing, managing IP|databases and searching tools.
- Organizing and managing the provision of public services on IP.
- Taking measures to protect the legal rights of the State, organizations and individuals in the field of IP.
- International cooperation on IP.
- Manage IP representation activities and IP appraisal activities nationwide.
- Organize scientific research and statistics on IP.

DIGITALIZATION



BEFORE 1994

- Business operations are basically performed manually.
- Personal computers (PCs) are still very strange and are prioritized for storing information. Typing documents only depends on about a dozen mechanical typewriters and a few 9-needles printers.
- Protection titles **are typing from the original document**, sometimes having to **make some corrections by hand** (add formulas, drawings, tables; label with glue...)



TRADEMARK REGISTRATION NO. 01

DIGITALIZATION (Cont...)



IP VIETNAM

PERIOD 1994-2000

- Start using computers at work but don't have a centralized management software yet.
- The application receiving department has **built its own industrial property management software** for use (mainly Foxpro and later Microsoft Access).
- However, **the data is fragmented.**
- Examiners have to search 3-5 separate systems that are not connected to each other and take a lot of manual notes.
- After the protection certificate is granted, the information is only kept at The application receiving department without any department knowing to update the information



Vienna Classification Cabinet

DIGITALIZATION (Cont...)



IP VIETNAM

In 2000, the Modernization of IP Administration in Vietnam (MOIPA) Project was implemented, supported by the Japanese Government and JICA, opening the process of modernizing industrial property management at the National Office of Intellectual Property.

The project focuses on:

- (1) building an **IP Administration System** (NOIP IPAS) with a series of different functions, related to most departments in the IPVIETNAM;
- (2) building **a centralized database**;
- (3) **standardize and numbering** Administrative documents related to IP,...

IP Administration System from MOIPA Project (Start 2000 —> End: Dec 2022)



MEMORANDUM SIGNING CEREMONY FOR MOIPA PROJECT, DECEMBER 15, 1999 IN HANOI



DIGITALIZATION (Cont...)



IP VIETNAM

Supported by WIPO:

WIPO IPAS

INDUSTRIAL DESIGN: From Jun 2019

INVENTION: From Feb 2020

TRADEMARK: From Nov 2022

*(From Dec 2022, stop the NOIP IPAS system which is a product of the MOIPA Project – JICA – 1999-2022: **used in >20 years**)*

WIPO PUBLISH

DIGITIZATION PROJECTS

DIGITALIZATION (Cont...)



IP VIETNAM



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IT Project

The project are being implemented by IPVIETNAM:

- ❖ Building online public service software to connect to the government's public service portal
- ❖ Developing Trademark search system
- ❖ Investment projects in IT infrastructure: servers, transmission lines
- ❖ Developing software to calculate labor norms
- ❖ Developing a statistical and government reporting software

ONLINE SERVICES



IP VIETNAM

First generation of Online services:

“Utilization of Intellectual Property Information in Vietnam” – UTIPINFO Project (2005-2009), including:

- **Online filing service for Patent, Design and Trademark application**
 - Used from 2008-2010
 - Supporting to generate the Application Form
 - Filing online/Paper Form
 - Payment directly to IP Vietnam by cash/deposit
 - NO Digital Signature requested – login password only
- **IP Digital Library system**
 - Used from 2008-2022
 - Providing published informations to internet’s user

ONLINE SERVICES (Cont...)



IP VIETNAM

Second generation of Online services:

- **Online filling service for Patent, Design, Trademark application and some User documents have sequence**
 - Used from 2016-2023
 - Supporting to generate the Application Form, **Fee calculation**
 - Payment directly to IP Vietnam by cash/deposit
 - Filling online
 - Login password and Digital Signature of applicant are requested
- **WIPO PUBLISH:** Beta Version from Nov 2019
Office Version 01 Sep 2022

ONLINE SERVICES (Cont...)

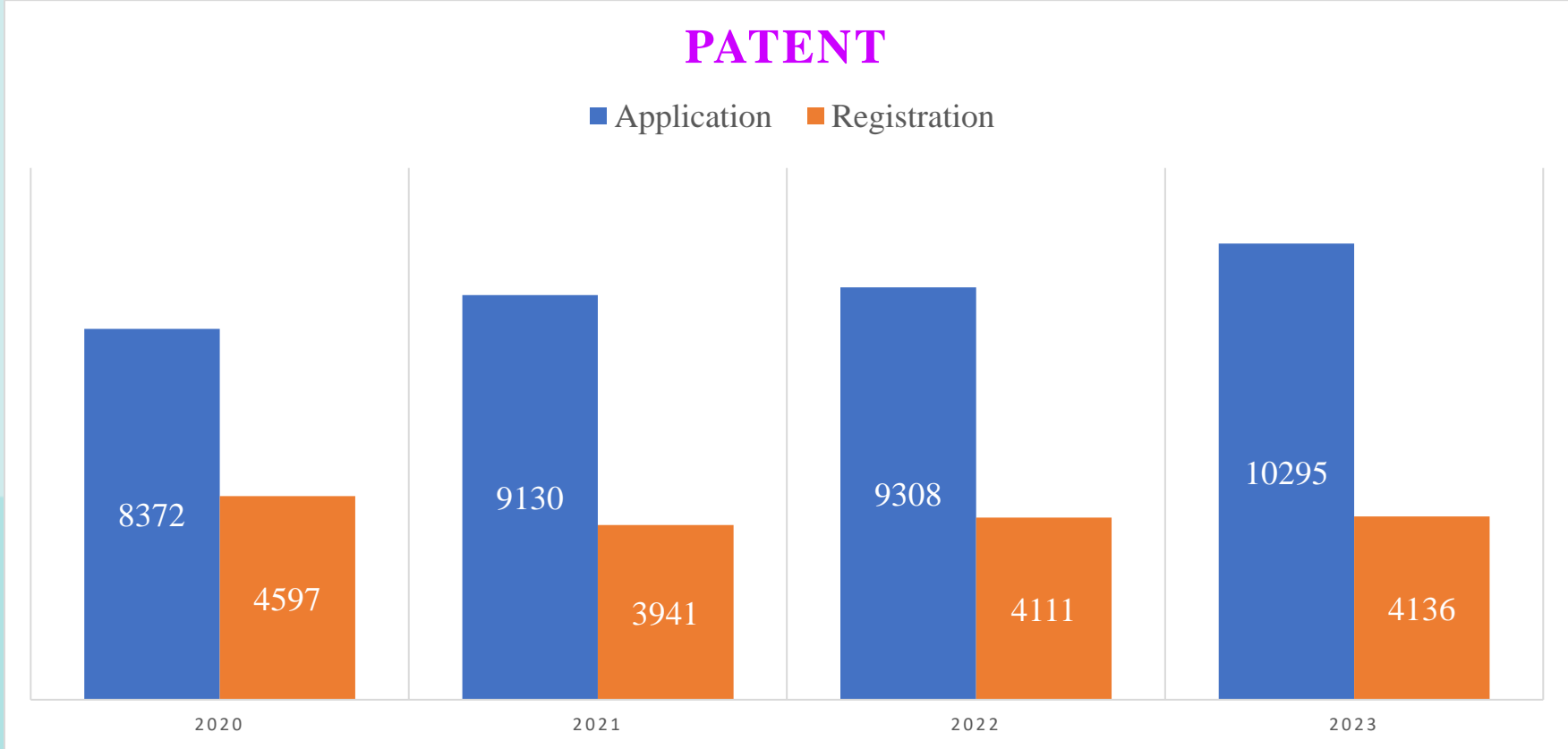


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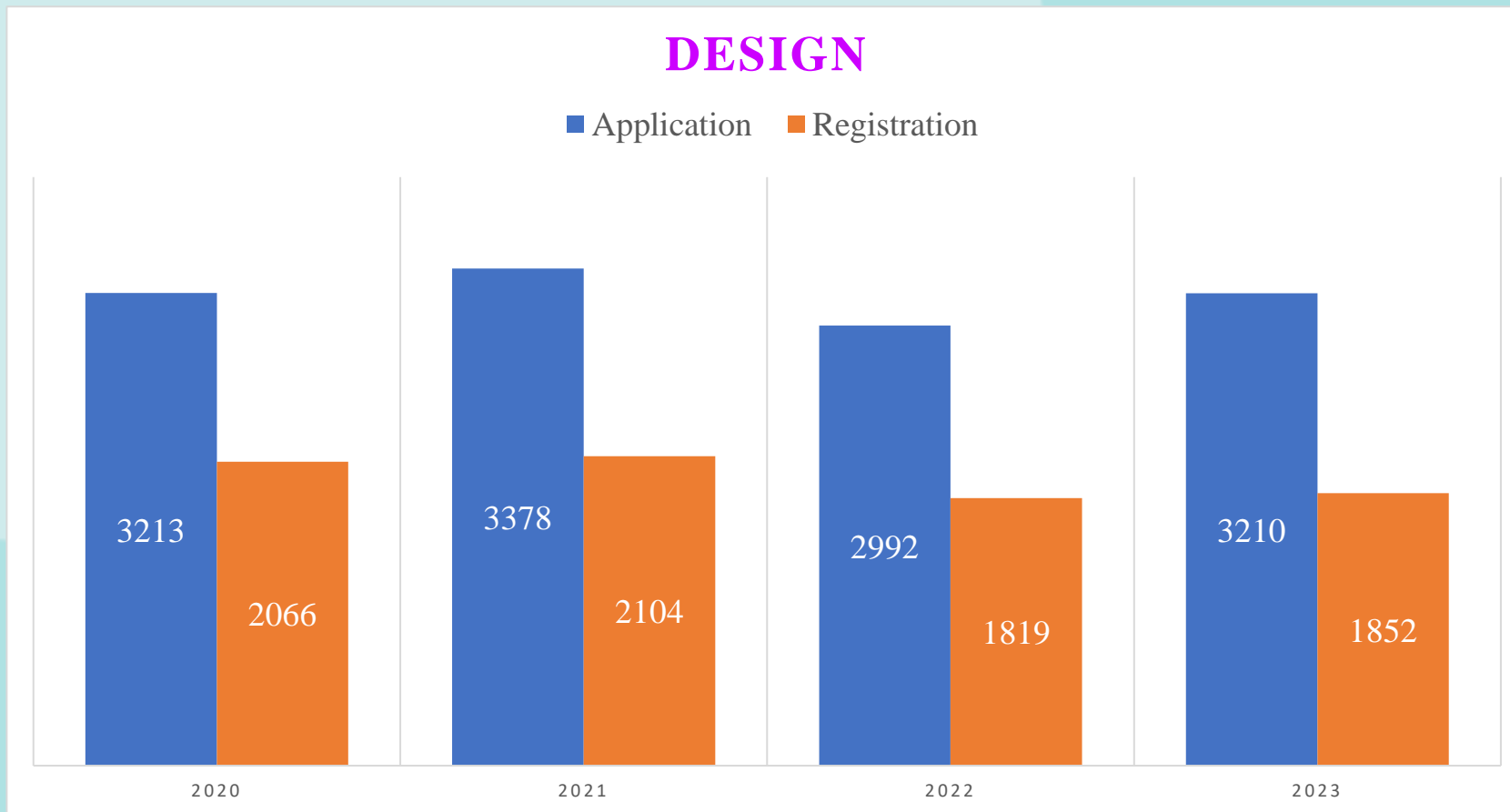
Thirst generation of Online services:

- Online filling service for Patent, Design, Trademark application and **all User documents have sequence**
 - Patent: Used from 2024; The others: on going development
 - Supporting to generate the Application Form, Fee calculation
 - **Payment to IP Vietnam by cash/bank transfer/online payment platform**
 - Filling online
 - Login password and Digital Signature of applicant are requested
 - **E-Communication between applicant and IP Vietnam: on going development**

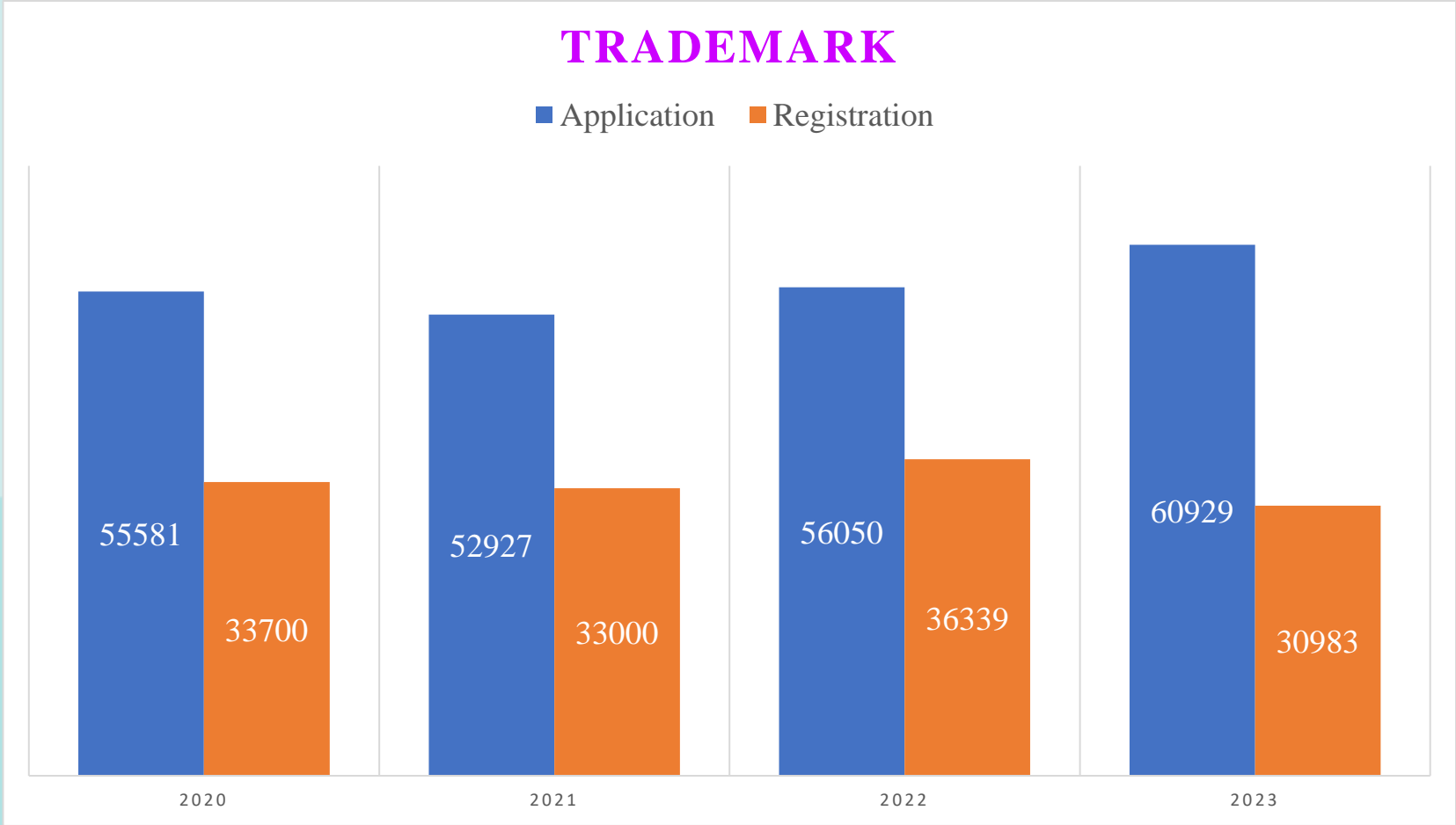
Statistics



Statistics (Cont...)



Statistics (Cont...)





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THANK YOU!

Q & A