

# TRADEMARK EXAMINATION

**Tools and Best Practices** 

Sharing Best Practices (SBP) Workshop on Digital Customer Services

December 9<sup>th</sup> to 12<sup>th</sup>, 2024

**IPVietnam** 

Philippines-2024



### **TABLE OF CONTENTS**

#### 1. WIPO IPAS

- Benefits of using Wipo Ipas (compare with old IPAS)
- Limitations of Wipo Ipas (specifically version 3)
- Improvement expectations
- 2. What is IPVN Search?
- 3. IP Offices limitations
- 4. Planned Improvements

# 1 OLD IPAS / Features

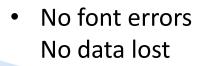
- Simple administration features
- Check application status
- Formality Examination
- Substantive Examination
- Cannot evaluate the request to amend, assign or oppose trademark applications
- Fonts are outdated Sometimes data is lost

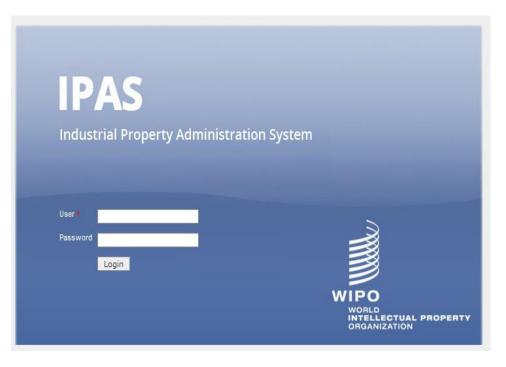
IP Admir	istration System	Main Menu		
se click a button or enter a number	and press Enter key			
1. Inquiry	6. Receiving	11. Formality Exam		
2. Location of Dossier	7. Sending	12. Substantive Exam		
3. Data Entry	8. Appeal	13. Publication		
4. Modification	9. Password	14. Amend. & Renewa		
5. Registration	10. System Admin	15. Monitor Status		
	ur PC, please close the working fu			
Vietnamese		Exit		

Old IPAS – Sponsored by JICA in 2003

# 1 WIPO IPAS / Features

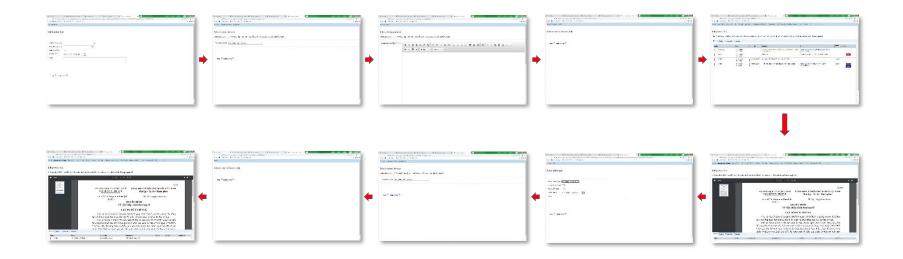
- More advance administration features
- Check application status
- Formality Examination
- Substantive Examination
- Can handle the request to amend, assign or oppose trademark application (including issuing Official Document of Notification)





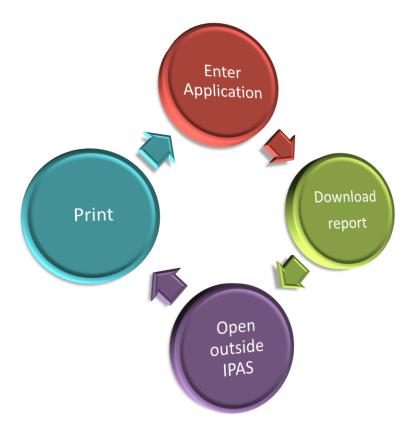
IPAS – Cooperated with WIPO in 2022

### **1 WIPO IPAS / Limitations & Improvement Expectations**



- TOO many steps
- Integrate multiple information into 1 tab/page to reduce the number of clicks

### **1 WIPO IPAS /** Limitations & Improvement Expectations



#### Cumbersome steps

 "1-click report" to view report directly on Wipo Ipas with the feature allowing to print document

## 2 **IPVN SEARCH/ Features**

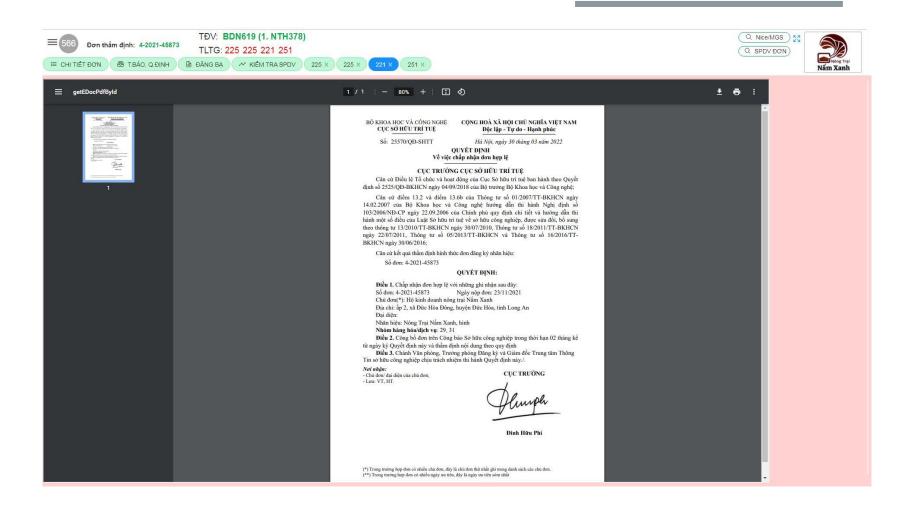


IPVN Search is a web-based software, sharing a common database and integrating with WIPO IPAS to support the trademark application examination process.

		ưu tiên/nộ.				Q Tra cứu
۷ð (	, Mục dữ liệu	Toán tử	⊵ Nội dung tra cứu	) Đóng	Liên kết	D Nice, Vienna
	Từ khóa (*_?)	=			AND	🗢 Làm mới
	Nhóm SP/DV NICE	=			AND	Xoá tất cả
	Phân loại hình VIEN	=			AND	Ghi nhó mục
	Chủ đơn, VB (*_?)	===			AND	Ø Cáu hình
	Địa chỉ chủ đơn, VB	===			AND	
	Nhãn hiệu (*_?)	=			AND	
	Số đơn (*_?)	=			AND	
	Ngày nộp đơn	>=	Chọn thời điểm	ŧ	AND	
	Ngày ưu tiên	>=	Chọn thời điểm	ŧ	AND	
	Số văn bằng (*_?)	=			AND	
	Ngày cấp VB	>=	Chọn thời điểm	Ė	AND	
	Loại đơn (4,5,6)	=			AND	
	Loại nhãn hiệu (1-6)	=			AND	
2		4.0.2				
ien	n thị lịch sử tra cứu: 🛈		0	0		
-	gày tạo Q Số lượng kết .				٩	
4/10/2024         72         [TU_KHOA]={"dog"} AND [NHOM_SPDV]={18 03 31}           4/10/2024         238         [TU_KHOA]={"CAT"} AND [NHOM_SPDV]={18 03 31}						
-	annen an teachart the form the second at the					
						<ul> <li>Ân lịch sử</li> <li>Lịch sử của bạn</li> </ul>
I6/10/2024         44         [TEN_SPDV]={"nuróc tương"} AND [TDV_HT]={NTH378} AND [MA_TLTG]={221}           I0/10/2024         455         ICHU DON]===/Công tự cổ phần dựợc phẩm Hà Tây						

#### Starting Page

### 2 **IPVN SEARCH/ Features**



Application's detailed information, workflow, publication, related official documents, examiner's codes.

≡ DIÈU KI	Đơn thấm định ên tra cứu (@ kết	4         2021         01948           c quả tra cứu          Φόι	Lấy đơn Chi ti Chứng của đơn 4-2021-194	iết	_	N376 'hẩm định (Chờ chia đơn ND) CỦA TĐV	Nhân hiệu: ENERGYZE- ) Nhóm: 5, 32, 29	BLEND	ENERGYZE-BLEND
Tìm thấy 3 ki	ết quả							Option 🕄	
STT⊜≡	Loại 🗘 =	Số đơn $\bigcirc =$	Nội dung 🛛 🗘 📼	Xoá	Chọn	Mẫu NH đối chứng	Tên NH 🔷 👳	Nhóm SP/DV 🔿 =	
1	Đơn QG	VN-4-2009-16686				DOCTOR LA	DOCTOR LA	29 32 30	↑ Lên
2	Đăng bạ	VN-4-2010-14086	4-0-189960			LÁ SEN	Lá Sen	29 32	<ul> <li>Hiện tại</li> <li>Được chọn</li> </ul>
3	Đơn QG	VN-4-2021-29932				OK LA	OK LA	29 32 30	O Tất cả
									<ul> <li>In chi tiết</li> <li>In danh sách</li> <li>Copy đối chứng</li> <li>Xóa hẳn</li> </ul>

#### Lookup & retrieve data

- Has not met the requirements (finance & infrastructure) to access the newer version of WIPO IPAS.
- The server system is not stable.
- Investment budget for Information Technology is not much.

# 4 PLANNED IMPROVEMENTS

- 1. IPAS Stabilization and Quick Fixes
  - Review the logs;
  - Technical training, access to technical documentation;
  - Implement fixes on deadlocks, automatic actions.
- 2. Upgrade Server OSes and up-to-date patches
- 3. Fail-over cluster design
- 4. Implement Security Information and Event Management
- 5. Network Redundancy
- 6. Increase internet bandwidth
- 7. Asked for more budget



# THANK YOU for your listening!