



ກົມຊັບສິນທາງປັນຍາ
Department of Intellectual Property

Lao PDR

IT Challenges in IP Office Business Operation and Providing Online Services

- Currently, DIPLaos was Sharing the responsible to Provincial Office, especially, Receiving Application of Industrial Design, Trademark, Copyright, IP Dispute. So we need the time to organize training for provincial colleagues
- DIP Office has only 01 IT's Staff, we are lacks of IT staff to control and do the maintenance system regularly
- DIPLaos processing to use **WIPO FILES** for Online Service
- Customization of WIPO IPAS still have complicate
- Most of our workstation are very old, so it is very difficult for our staff to do the job effectively