



WORKSHOP

WIPO-ASEAN/IP/SIN/23/INF/1

ORIGINAL: ENGLISH

DATE: DECEMBER 1, 2022

World Intellectual Property Organization (WIPO) - Association of South East Asian Nations (ASEAN) IT Business Strategy Workshop on Digital Government Services

organized by
the World Intellectual Property Organization (WIPO)

in cooperation with
the Intellectual Property Office of Singapore (IPOS)

and with the assistance of
the Japan Patent Office (JPO)

Singapore, February 23 and 24, 2023

PROVISIONAL PROGRAM

prepared by the International Bureau of WIPO

Thursday, February 23, 2023

08.30 – 09.00 Registration

09.00 – 09.30 Opening Ceremony

Opening remarks by:

Mr. Iihoshi Junya, Deputy Director, Information Technology and Patent Information Management Office, Japan Patent Office (JPO), Tokyo

Mr. William Meredith, Director, IP Office Business Solutions Division, Infrastructure and Platforms Sector, World Intellectual Property Organization (WIPO), Geneva, Switzerland (via zoom)

The representative of the Intellectual Property Office of Singapore (IPOS), Singapore

09.30 – 10:30 **Keynote Speech - Government Services in the Digital Environment: Recent Developments in the Digital Transformation Technologies**

Speaker: Associate Professor Ben Leong, Director, Centre for Computing for Social Good and Philanthropy, School of Computing, National University of Singapore, Singapore

10.30 – 10.40 Coffee Break

THEME I: CLOUD COMPUTING FUNDAMENTALS

10.40 – 11.00 **Topic 1: Overview of Cloud Computing for Digital Transformation of Business Services**

Speaker: Mr. Andrew Hodges, Senior Security Advisor, Amazon Web Services, Singapore

11.20 – 12.00 **Topic 2: Cloud Computing Technical Specifics: Cloud Computing Service Models, Deployment Models, Advantages and Challenges**

Speaker: Mr. Andrew Hodges

12.00 – 13.00 Lunch Break

13.00 – 14.30 **Topic 3: Cloud Computing in the Public Sector: Use Cases, Policy Challenges, Implementation Strategy**

Speaker: Mr. Dennis Chung, Chief Security Officer, Microsoft Singapore, Singapore

14.30 – 15.00 Coffee Break

THEME II: E-SERVICES POLICIES AND PRACTICES OF IP OFFICE TO SUPPORT THE DEVELOPMENT AND PROMOTION OF GOVERNMENT DIGITAL SERVICES

15.00 – 17.00

Topic 4: Adoption of Emerging IT Technologies for IP Office Service Delivery: Artificial Intelligence, Big Data Analytics and Cloud Computing

Speakers: Mr. Mladen Mitic, Director, International ICT Cooperation and Business Transformation, IP Australia, Canberra

Mr. Iihoshi Junya, Deputy Director, Information Technology and Patent Information Management Office, Japan Patent Office, Tokyo

18.00

WIPO Reception

Friday, February 24, 2023

09.30 – 11.00

Topic 5: Government Digital Service Journey Experiences

Speakers: Dr. Noor Hasliza Mohd Hassan, Principal Assistant Director, Malaysian Administrative Modernisation and Management Planning Unit (MAMPU), Prime Minister's Department, Selangor

Dr. Thangavel Sakthivel, Director, Solution Architect Office, Services Group, Govtech, Singapore

11.00 – 11.30

Coffee Break

THEME III: MAXIMIZING ASEAN IP OFFICE BUSINESS SERVICES THROUGH UTILIZATION OF EMERGING INFORMATION TECHNOLOGY TOOLS

11.30 – 12.00

Topic 6: WIPO IP Office Digital Transformation Services

Speaker: Mr. Juneho Jang, Senior Regional Manager, IP Office Business Solutions Division, Infrastructure and Platforms Sector, WIPO, Singapore

12.00 – 13.00

Lunch Break

13.00 – 14.30

Topic 7: WIPO IP Office Cloud Services

Speaker: Mr. Kyaw Zaw, Project Manager, IP Office Business Solutions Division, Infrastructure and Platforms Sector, WIPO, Singapore

14.30 – 15.00 Coffee Break

15.00 – 16.00 **Topic 8: Recommendations and Further Actions to Improve the
ASEAN IP Office Digital Services**

Moderator: Mr. Juneho Jang

16.00 End of Session and Official Closing

[End of Program]