

DIGITAL SERVICES JOURNEY: The Philippine Experience

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6 November 2023 | Lombok, Indonesia

Presentation Outline

- I. Digitalization drivers
- II. Implementation of digital services
- III. Challenges and opportunities

Digitalization Drivers



IP Code of the Philippines



Philippine Development Plan

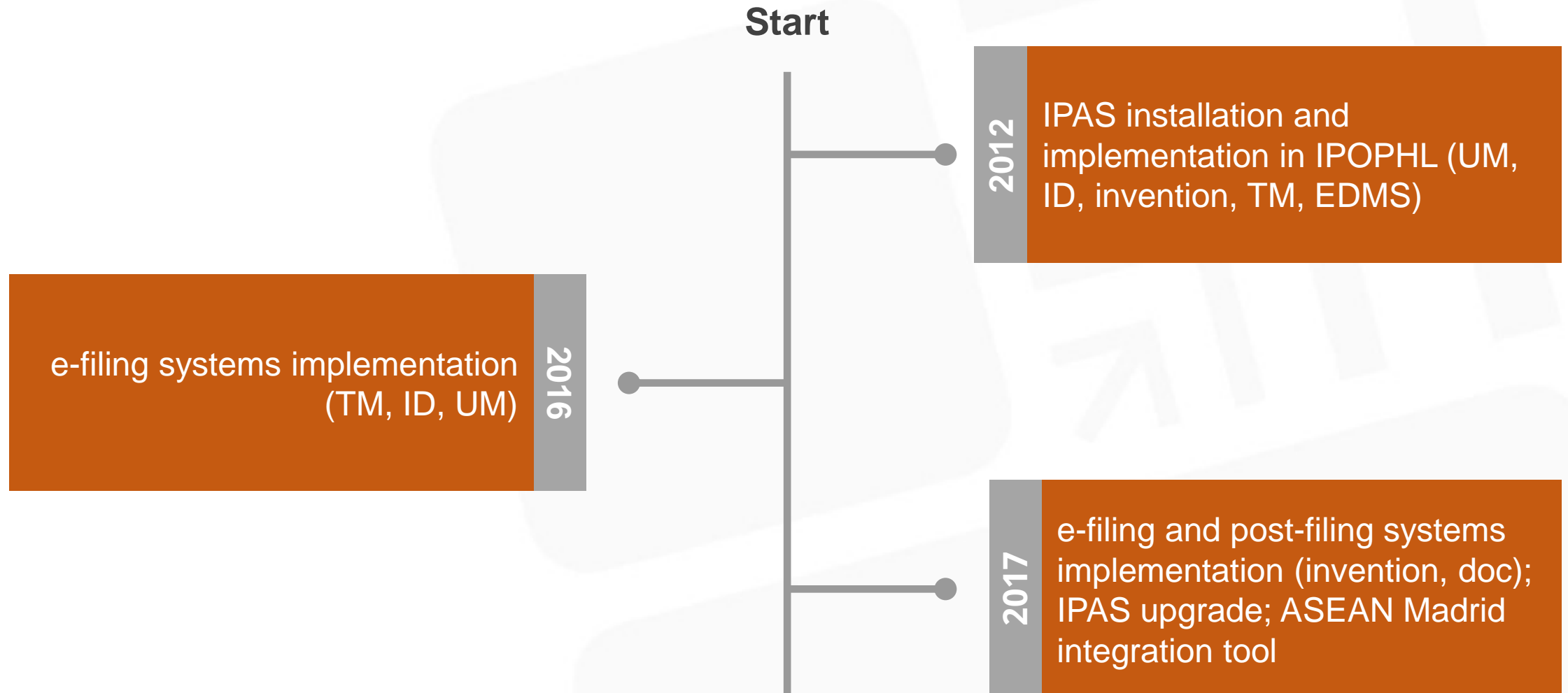


Ease of Doing Business and
Efficient Government Services
Delivery Act



Covid-19 Pandemic Response
(National and Global)

Implementation of Digital Services



certificate validation; registration and payment of other paid services; fillable forms; IP case status query; eCorr v2.0; mobile application; hearing of IP disputes

2020

Mandatory online filing

IPAS stabilization (upgrading of infrastructure)

2022

2018 - 19

post-filing system implementation (eCorr); issuance of electronic official receipt; Visa credit card payment; patent database clean-up and updating

2021

WIPO Publish upgrade; Madrid client incoming (in-house); address remapper; IPAS Legal implementation

Madrid client outgoing (in-house); application load balancing

2022

USSC payment option

2023

IPAS 4 implementation

2024?

Challenges and Opportunities

- Pushback from IP practitioners and examiners
- Compliance with data privacy laws and regulations
- Development of policies related to change control and security incident response
- Retrieval and digitization of old files
- Relocation of IPOPHL
- Implementation of IPAS 4 and migration to cloud-based system
- Incorporating business intelligence system in decision- and policy-making



Rising.
Shining.
Beckoning.



Thank you!

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